



A Guide to Supports in Our Community





You are not alone.

The Social Service Roadmap is a publication of the City of Lloydminster Family and Community Support Services.

Updates and changes for future publication can be emailed to fcss@lloydminster.ca.

This guide can be found online at www.lloydminster.ca/fcss.

Printed Dec 2014

Social Service Roadmap: Emergency Numbers



AMBULANCE, FIRE, RCMP
NATURAL GAS EMERGENCY ATCO Gas 24 Emergency Line
ELECTRICAL POWER EMERGENCY ATCO Electric 24 Emergency Line
HEALTH 24 HOUR PROFESSIONAL HEALTH ADVICE LINES Saskatchewan HealthLine
POISON CONTROL Alberta 1-800-332-1414 Saskatchewan 1-866-454-1212
CITY OF LLOYDMINSTER Regular Business Hours
COMMUNITY SUPPORTS Canadian Red Cross

Social Service Roadmap: Online Directories





Lloydminster Public Library: Community Information Database www.lloydminster.lib.sk.ca



Alberta Supports www.albertasupports.ca



Inform Alberta www.informalberta.ca



Aboriginal Peoples Border City Aboriginal Head Start Program	16
Addictions Al-Anon Family Groups	1 3 46 53 58 51
Child and Youth Services Big Brothers Big Sisters	12 18 19 26 38 47 53
The Village	1



Computer/Internet Access Canada-Saskatchewan Labour Market Services	46
Counselling Catholic Social Services	61
Crisis/Emergency Canadian Red Cross	18 19
Mental Health Help Line	52 42
Midwest Victim Services	55 66



Education
Conseil Des Ecoles Fransaskoises-Ecole Sans Frontieres 20
Lakeland College
Lloydminster Catholic School Division
Lloydminster Learning Council Association
Lloydminster Native Friendship Centre
Lloydminster Public Library
Lloydminster Public School Division #99
EmploymentAlberta Employment Standards2Alberta Works7Bea Fisher Centre Inc.10Canada-Saskatchewan Labour Market Services14Lloydminster Native Friendship Centre46Lloydminster Public Library47Saskatchewan-Labour Relations and Workplace Safety68
Food (Meals)Lloydminster Native Friendship Centre46The Olive Tree59St. John's Anglican Church74



Food (Groceries)Lloydminster Native Friendship Centre46Midwest Food Resources-Good Food Box54Salvation Army Food Bank65St. Anthony's Roman Catholic Church73
Health ServicesCanadian Cancer Society-Lloydminster Unit15HealthLink Alberta23Lloydminster Hospital40Saskatchewan HealthLine67
Housing21Habitat for Humanity On The Border Lloydminster Society21Lloydminster Housing Authority SK41Lloydminster Metis Housing Group45Lloydminster Regional Housing Group AB49
Identification/Documentation/Healthcare CardsAlberta Authorized Registry Agency-W.H. Wilson Registries
Income Supports/Financial Assistance Alberta Works



LegalAlberta Dial-A-Law4Alberta Residential Tenancies Act-Service Alberta5Alberta Employment Standards2Bylaw Enforcement13Legal Aid Alberta31Legal Aid Saskatchewan32Royal Canadian Mounted Police64Saskatchewan Residential Tenancies Act-Saskatchewan Justice and Attorney General70	
Service Canada	
Newcomers/Immigration/RefugeeAlberta WorksCanada-Saskatchewan Labour Market Services14Catholic Social Services-Gateway for Newcomers17Lloydminster Learning Council Association43Service Canada	



Persons with Disabilities
Alberta Association for Community Living
Bea Fisher Centre Inc
Lloydminster and Area Brain Injury Society
Lloydminster Association for Community Living
Lloydminster Autism Awareness
Multiple Sclerosis Society of Canada-Lloydminster Chapter
Muscular Dystrophy Canada
Saskatchewan Ministry of Social Services 69
Pregnancy/ParentingCatholic Social Services17Midwest Family Connections53Prairie North Health Region-Public Health Nursing63The Village75
Recreation Supports Jumpstart
Kidsport



SeniorsLegacy Centre30Lloydminster Handivan Society39Lloydminster Seniors Taxi Program50
Sexual HealthLloydminster Native Friendship Centre46Lloydminster Sexual Assault and Information Centre51Prairie North Health Region-Harm Reduction Program62Saskatchewan HealthLine67STD/AIDS Information Line72
Shelter Lloydminster Interval Home
Thrift Stores/Second-hand For the Interval Store
Transportation39Lloydminster Handivan Society50



1	Al-Anon Family Groups
	www.al-anon.alateen.org

 Support group to help families and friends who are being affected by someone else's drinking.

www.work.alberta.ca

- Information and awareness for working standards.
- · Hours of work.
- Minimum wage.
- Overtime hours/pay.
- Termination.
- - Support and information to enhance the inclusion of children and youth with disabilities in Lloydminster.
 - Information on access to respite.

• Homelessness.



4	Alberta Dial-A-Law	
	• Operator assistance to select tapes Monday-Friday 6.30 a.m. to	4.30 p.m.
5	Alberta Residential Tenancies Act-Service Alberta Edmonton rtdrs@gov.ab.ca	310-0000 then 780-644-3000
	 www.servicealberta.ca/landlords_tenants.cfm Support and information for landlords and tenants. Customer complaints. Alberta Residential Tenancy Act dispute resolution service. Consumer tips. 	
6	Alberta Supports	. 1-877-644-9992



7	Alberta Works
	www.employment.alberta.ca
	• Services for unemployed/underemployed Albertans.
	Career and Employment Services.
	Income Support. Child Support Sorvings
	Child Support Services.Helping newcomers get their credentials recognized.
	Treiping newcomers get their credentials recognized.
8	Alcoholics Anonymous Lloydminster
	www.humanservices.alberta.ca
	Support for individuals struggling with alcohol problems.
9	Assured Income for the Severely Handicapped 780-871-6418
	5124-50 Street
	www.humanservices.alberta.ca
	 Provides financial and health related assistance to eligible adults with a disability.



10	The Bea Fisher Centre Inc
11	Big Brothers Big Sisters



12	Border City Aboriginal Head Start Program	306-825-5255
	5007-47 Ave	

headstart@bordercity.com

- Preschool classes for aboriginal children (First Nation, Metis & Inuit).
- Ages 3 to 5 years old.
- - Dogs running at large.
 - Parking complaints.
 - Untidy premises.
 - Lost and found inquires.
 - Outside the scheduled hours, on Sundays and holidays, please call 306-825-6350 to reach an on-call bylaw officer.



14	Canada-Saskatchewan Labour Market Services	306-825-6418
	4108-70 Ave	

lloydminster.cansask@gov.sk.ca

www.sasknetwork.ca

- Provides career and employment services to Saskatchewan people in need of information on career and job opportunities. Training and/or education options that enable participation in the provincial labour market.
- Services are focused on matching the skills of Saskatchewan workers with the skill needs of employers.
- Computers for jobs searches.
- Job postings at www.saskjobs.ca.

lloyd.ccssk@sk.cancer.ca

www.cancer.ca

 The Canadian Cancer Society is a community-based organization of volunteers whose mission is the eradication of cancer and the enhancement of the quality of life to people living with cancer.

- Helps those affected by personal disasters- e.g. house fires or flooding.
- Food.
- Clothing.
- Shelter for the first 72 hours.



17	Catholic Social Services	. 780-875-9084
	6612-35 St	

lloydminster@catholicsocialservices.ab.ca www.catholicsocialservices.ab.ca

- Counselling Services with sliding scale payment.
- Gateway for Newcomers: program focuses on the needs of immigrants living and/or working in Lloydminster and surrounding communities.
- Footprints Family Centre-Childcare.

Central Alberta Child and Family Services Authority..... 780-871-6402 www.humanservices.alberta.ca/programs-and-services.html

- Early Childhood Development and Early Intervention e.g. Parent Link Centers, home visitation programs, child care.
- Specialized Support Services-e.g. Prevention of Family Violence and Bullying, and Protection of Sexually Exploited Children.
- Services also focus on recruiting and supporting kinship caregivers, foster families and adoptive families.
- Child Intervention Services-ensuring that children are safe and protected.



19	Child Abuse Hotline	1-800-387-5437
	Edmonton	

www.familyviolence.alberta.ca

- Counselling.
- Information.
- Referral.
- Alberta callers only Saskatchewan residents call HealthLine 811.
- 20 Conseil Des Ecoles Fransaskoises-Ecole Sans Frontieres . . . 780-875-0251 4204-54 Ave

sansfrontieres@cefsk.ca

www.ecolesansfrontieres.ca

- CEF is a French first language school system that is one of the three legal and equal school systems in Saskatchewan.
- Ecole Sans Frontierres offers preschool through grade 12 classes.
- 21 Habitat for Humanity On The Border Lloydminster Society. . 306-825-4611 3711-44 St hab4hum@sasktel.net

www.habitatlloydminster.ca

• Mobilizes volunteers and community partners to build affordable housing.



22	Habitat for Humanity-ReStore
23	Healthlink Alberta
24	For the Interval Store
25	Jumpstart



26	Kids Help Phone
27	Kidsport
28	LABIS Store-Second Chance Clothing



29	Lakeland College
30	Legacy Centre
	 Games Room. Pool Room. Craft Room. Open daily and available for bookings



31	Legal Aid Alberta	. 1-866-845-3425
	www.legalaid.ab.ca	

- Provides a wide range of legal services for low-income Albertans.
- Provides legal aid for cases involving issues such as:
 - Serious criminal chargers.
 - Charges laid under the Youth Criminal Justice Act.
 - Family law.
 - · Child welfare.
 - · Civil law issues.
 - Immigration.

- Provides a wide range of legal services for low-income Saskatchewan residents.
- Provides legal aid for cases involving issues such as:
 - Serious criminal chargers.
 - Charges laid under the Youth Criminal Justice Act.
 - Family law.
 - · Child welfare.
 - · Civil law issues.
 - Immigration.



33	Libbie Young Centre Inc.	 780-874-9917
	5125-39 Street	

info@libbie.ca

www.libbie.ca

To address mental health issues we provide:

- Life Skills
- Supportive Living
- Day Programming and Educational Services for the citizens of Lloydminster and area.

Lloydminster and Area Brain Injury Society (LABIS) 306-825-7212 #3, 4620-44 St labis@sasktel.net www.labis.ca

- To serve and promote the optimal lifestyles of persons who have suffered brain injury and those of their families.
- Second-hand book store.



35	Lloydminster Association for Community Living
36	Lloydminster Autism Awareness
37	Lloydminster Catholic School Division
38	Lloydminster Community Youth Centre



39	Lloydminster Handivan Society
40	Lloydminster Hospital
41	Lloydminster Housing Authority
42	Lloydminster Interval Home

Food.Showers.

• Support services.



43	Lloydminster Learning Council Association 780-875-5763 4419-52 Ave learning@telusplanet.net
	www.lloydlearningcouncil.org
	• Provides a variety of professional, personal and health and wellness programs.
	Technology training.
	Employability enhancement.
	Community issues.
	Family literacy and adult basic literacy.
	Languages.
	Workplace training.
	English language learning.
44	Lloydminster Men's Shelter
77	5001-48 Ave
	mens.shelter.office@sasktel.net
	www.lloydminstermensshelter.com
	 Provides temporary housing for homeless adult males 18 and older.



- - Bread and baked goods available Monday, Wednesday and Thursday 11:45 a.m. to 1:00 p.m. Hot lunch Wednesday at noon from October to May.
 - Wellness clinics and harm reduction.
 - Computer access Monday-Friday 9:00 a.m. to 4:30 p.m. (closed noon hour).
 - Jobs search assistance, resume writing, and printing.
 - Housing information and applications.
 - Education, training, information, and referrals.
 - Youth programs.
 - · Ladies arts and crafts.



47	Lloydminster Public Library
48	Lloydminster Public School Division #99
49	Lloydminster Regional Housing Group
50	Lloydminster Seniors Taxi Program



51 Lloydminster Sexual Assault and Information Centre. 306-825-8255 5011-49 Ave

reception.lsaic@sasktel.net

- Offers a 24 hour crisis line.
- Crisis intervention.
- Counselling.
- Support.
- Advocacy and referral for children, youth, individuals and families, female and male, affected by sexual violence, family violence and bullying.
- Prevention and education through public presentations and trainings.
- - Crisis Counselling.
 - Information.
 - · Referrals to local resources.
 - Alberta callers only; Saskatchewan residents call HealthLine 811.



53	Midwest Family Connections
	info@midwestfamilyconnections.ca
	www.midwestfamilyconnections.ca
	Dury idea are are an all considers for foreilles and considers

- Provides programs and services for families and caregivers.
- · Family support.
- Early learning and care.
- Parent education.
- Enhanced Home Visitation Parent Child Assistance Program which supports mothers and expectant women, who struggle with alcohol and additions to give their children the best start in life.
- Information and referral.

- Good Food Box: Fruit and vegetables at a reduced price.
- Collective kitchens.
- Garden program.
- Promotion and education of healthy eating.



	Midwest Victim Services	. 306-825-1380
	5106-44 St	

- Provides 24 hour intervention, crisis management, referral and support to victims of crime and trauma.
- Intervention services includes emergency crisis call-out.
- We provide support through liaising between RCMP and the court process and refer to other appropriate community resources.

- Providing services for MS clients and their families.
- Information.
- Referrals.
- Support.
- Fundraising events fuel local programs & services, and fund MS research into a cause and cure.



infowest@muscle.ca

www.muscle.ca

- Provides persons affected by over 150 different types of neuromuscular disorders with access to services.
- Information.
- Support.
- Referral.
- Education.
- Social programming.
- Equipment funding programs.
- Needle Drop Location-Bea Fisher Centre 3514-51 Ave
 - Needle Drop Bin at this location to dispose of needles and sharps.



59	The Olive Tree
	theolivetreelloyd@gmail.com
	www.facebook.com/TheOliveTreeLloyd
	Provides support and referral.
	• Soup Kitchen every Monday and Wednesday 5:30 p.m. to 6:30 p.m.
60	The Olive Tree Thrift Store
	#7, 3427-50 Ave
	theolivetreelloyd@gmail.com
	www.facebook.com/TheOliveTreeLloyd
	Thrift store that helps support the Olive Tree.
	- Cash only



- - Individual and couple counselling.
 - Psychiatric counselling.
 - · Addictions counselling.
 - Child and youth counselling.
- Prairie North Health Region-Harm Reduction Program. 306-820-6241 #101, 4910-50 St
 - Offers counselling and needle exchange services to prevent the spread of diseases.
 - Needle exchange.
 - Condoms and jelly.
 - · Information and education services.



63	Prairie North Health Region-Public Health Nursing 306-820-6120 #101, 4910-50 St www.pnrha.ca • Prenatal and postnatal supports. • Immunization clinics. • Lactation consultation. • Parent mentoring program.
64	Royal Canadian Mounted Police
65	Salvation Army Food Bank



66	Saskatchewan Child and Family Services
67	Saskatchewan HealthLine
68	Saskatchewan Labor Relations and Workplace Safety 306-787-7404 St. Albert webmaster@lab.gov.sk.ca www.lrws.gov.sk.ca • General inquiries line. • Labor relations and mediation. • Occupational health and safety. • Workers advocacy.



69	Saskatchewan Ministry of Social Services	306-825-6410
	4815-50 St	

www.socialservices.gov.sk.ca

- Income assistance.
- Community living.
- Saskatchewan Assured Income for Disability (SAID).
- Saskatchewan Residential Tenancies Act
 Saskatchewan Justice and Attorney General 1-888-215-2222
 Regina

www.justice.gov.sk.ca/ort

- Disputes between landlords and tenants.
- Information on the Saskatchewan Residential Tenancies Act.



71	Service Canada
72	 STD/AIDS Information Line
73	St. Anthony's Roman Catholic Church

• Book lending library.



74	St. John's Anglican Church
75	The Village
	 Baby wearing. Prenatal Nutrition. Nursing. Postpartum. Cloth diaper exchange.

• Educational awareness presentations.



76	W.H. Wilson Registries
	www.whwr.ca
	Alberta Health Care Insurance Plan.
	Alberta License.
	Car Registration.
	Birth Certificates.
	Marriage Certificates.
	Death Certificates.
	Corporate Registry.
77	Welling Through Crief Coniety
77	Walking Through Grief Society

• Offering support for those experiencing life's losses, both group or individual, adult or children.



- - Insurance.



The guide is not a full list of all services available in our community.

The listing of an organization in this guide does not indicate its endorsement, nor does the exclusion of an agency imply lack of approval.

Best efforts were made to ensure that all information in this guide are accurate and up to date at the time of publication. Family and Community Support Services assumes no responsibility to any person, persons, or agency for the information contained in this guide.









www.lloydminster.ca

